



Improving lives around the world



Launched in 2006, the Teleperformance Citizen of the World (COTW) program aims to support individuals in various regions and local communities, including underprivileged children and their families.

Citizen of the World

Our humanitarian commitment

At Teleperformance, we are making a positive impact today that will help build a better and fairer world tomorrow.



€7.6M
in donations
in 2023



223,600
lives impacted



42,000
volunteer hours
in 2023



€70M
in donations
since inception

Our partnership with UNICEF

\$6M, three-year partnership with UNICEF

focusing on supporting:

- Education programs in India and the Philippines
- Disaster relief, including in Turkey, Syria, and Sudan



"We are proud and humbled to join hands with UNICEF to do even more. Partnering with UNICEF extends our commitment to help meet the needs of vulnerable children and their families."

— Daniel Julien, Chairman and CEO, Teleperformance



42,000 *volunteer* hours in 2023

Helping children get the most out of their education

Our people help children in need access quality education through school sponsorship, collection of school supplies, and mentoring programs.

Supporting health campaigns for vulnerable populations

We partner with organizations that provide medical care to help people in need worldwide through fundraising for medicine, toiletries, hygiene kits, and other essential healthcare items.

Spreading a little holiday cheer

Our employees collect toys and donate them to selected local charities to bring joy to children and families in need during the holidays.

Assisting victims of natural disasters and humanitarian emergencies

All around the world, subsidiaries organize campaigns for disadvantaged or disaster-stricken families and children in order to assist local communities. The COTW program also has a dedicated emergency fund for natural disaster and humanitarian assistance programs.

Some of our initiatives

United States

Teleperformance distributed school supplies worth over €100,000 to support educational needs and help improve educational resources for disadvantaged students.

Egypt

Teleperformance employees donated time and money to support 150 hospitalized children who have cancer.

India

In 2021, the COTW initiative in India was awarded first prize in the “Best Corporate-Community Partnership” category at the ACEF Asian Leaders Awards for its work to support the education of underprivileged children to give them a better future. Teleperformance India is committed to donating €2.5 million over the next three years, directly benefiting communities in 29 Indian cities.

Philippines

Teleperformance employees helped refurbish and refresh classrooms in nine elementary schools in the communities where the company operates, which benefitted more than 8,000 students. The company also donated much-needed school supplies to 1,000 first-grade students in need.

Sudan

Teleperformance aided 46,000 people affected by the ongoing conflict in Sudan through nutrition, vaccination, and water sanitation programs for displaced children and families.

Turkey and Syria

Teleperformance provided shelter, medical supplies, and temporary school classrooms, aiding approximately 16,000 people affected by the 2023 earthquakes in Turkey and Syria.

We give where we live
and *beyond*

